



Terms & Conditions

Effective Date: 8/13/2025

State of Governing Law: Texas

1. Acceptance of Terms

By submitting your information through this website, you agree to be bound by these Terms & Conditions. If you do not agree, you are not permitted to use this site or submit your information.

2. Eligibility

You must be at least 18 years old and a resident of the United States to submit your information through this site.

3. Purpose of Information Collection

When you submit your contact information, you understand and agree that we may:

- Use it to respond to your inquiry, schedule service, or provide requested information.
- Share it with our in-house team members for follow-up.
- Provide it to trusted third-party contractors, service providers, or business partners if needed to fulfill your request or to match you with relevant services.

4. No Guarantee of Service or Results

Submitting your information does not guarantee that you will receive a service call, contract, or any specific outcome. All services are subject to availability and independent agreements.

5. Lead Ownership

Once submitted, all leads and related data become the property of Ellibee Air Conditioning & Refrigeration LLC. We may retain or distribute lead information in accordance with this policy and our Privacy Policy.

6. Accuracy of Information

You agree to provide only accurate, current, and complete information. We are not responsible for delays, missed opportunities, or damages caused by incorrect or false submissions.

7. Data Use and Sharing

We may share your information with:

- Our Employees & Technicians – To respond to your request and perform services.
- Trusted Business Partners – If needed to fulfill your service request or to match you with relevant providers.
- Marketing Partners – For promotions, advertising, or lead follow-up, unless you opt out.
- Legal Compliance – If required by law, court order, or government request.

We do not sell your personal information to unrelated third parties.

8. Privacy and Security

We take reasonable measures to protect your information but cannot guarantee absolute security. For details on how we collect, store, and protect your information, please review our Privacy Policy below.

9. Limitation of Liability

To the fullest extent allowed by Texas law, Ellibee Air Conditioning & Refrigeration LLC will not be liable for any indirect, incidental, or consequential damages resulting from the submission or use of your information.

10. Prohibited Use by Competitors

Competitors, including but not limited to other HVAC service providers, may not use this website, its contact forms, or any information obtained through this website for the purpose of soliciting business from our customers, reverse engineering our processes, or collecting competitive intelligence. Any such use is strictly prohibited. By accessing this website, you agree not to copy, reproduce, redistribute, or otherwise use any content, service descriptions, pricing information, or customer details for competitive purposes. Unauthorized use of this site's information may result in legal action, including but not limited to claims under applicable intellectual property, contract, and unfair competition laws.

10. Governing Law

These Terms & Conditions are governed by the laws of the State of Texas, without regard to its conflict of law provisions. Any disputes will be handled in the courts located in Erath County, Texas.

11. Changes to These Terms

We may update these Terms & Conditions at any time. Updates will be posted on this page with a revised "Effective Date."



Privacy Policy

Effective Date: 8/13/2025

Governing Law: Texas

1. Information We Collect

When you submit your information through this website, we may collect:

- Contact Information – Name, phone number, email address, physical address.
- Service Information – Details about your HVAC needs, property, or service requests.
- Technical Information – IP address, browser type, device info, and site usage data (via cookies or analytics tools).

2. How We Use Your Information

We use your information to:

- Respond to your service requests or inquiries.
- Schedule and deliver HVAC services.
- Provide you with estimates, quotes, or related communications.
- Share your information with trusted third-party contractors or business partners to fulfill your request.
- Send you marketing or promotional offers unless you opt out.

3. Sharing Your Information

We may share your information with:

- Our Employees & Technicians – To respond to your request and perform services.
- Trusted Business Partners – If needed to fulfill your service request or to match you with relevant providers.
- Marketing Partners – For promotions, advertising, or lead follow-up, unless you opt out.
- Legal Compliance – If required by law, court order, or government request.

We do not sell your personal information to unrelated third parties.

4. Cookies and Tracking

We use cookies and similar tracking technologies to improve site performance, analyze traffic, and personalize your experience. You may disable cookies in your browser, but some site features may not work properly.

5. Data Security

We use reasonable physical, technical, and administrative safeguards to protect your personal information. However, no system is 100% secure, and we cannot guarantee complete security.

6. Your Rights

Under Texas law, you have the right to:

- Request what personal data we have about you.
- Request correction or deletion of your personal data.
- Opt out of marketing communications at any time by contacting us at (254) 964-5104 or ellibee.ac@gmail.com.

7. Data Retention

We keep your information only as long as necessary to fulfill the purposes described in this policy, or as required by law.

8. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of those sites.

9. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Updates will be posted on this page with a revised "Effective Date."

10. Contact Us

If you have any questions about this Privacy Policy or our data practices, please contact us at:

Ellibee Air Conditioning & Refrigeration LLC
(254) 964-5104
ellibee.ac@gmail.com
9075 CR 179 Stephenville, TX 76401

Data Breach Notification

In the event of a data breach involving your personal information, we will notify affected Texas residents as quickly as possible, in accordance with Texas law. If more than 250 Texas residents are affected, we will also notify the Texas Attorney General.

Consent to Marketing and Automated Contact

By providing your contact information, you expressly consent to receive calls, text messages, and emails from us, which may include the use of automated technology or prerecorded messages, for informational and marketing purposes. Consent is not a condition of purchase.

Opt-Out Mechanisms

You may opt out of marketing communications at any time by clicking the 'unsubscribe' link in our emails, replying STOP to our text messages, or contacting us at the phone number or email address provided in this policy.

Prohibition on Submission of Third-Party Data

You may not submit another person's personal information without their consent. Doing so may violate applicable laws and our terms of service.

Cookie and Tracking Preferences

You can manage or disable cookies through your browser settings. Please note that disabling cookies may affect site functionality. If we implement a cookie preference tool or banner, you will be able to manage your tracking settings directly through it.

Message Frequency

Message frequency will vary depending on current job scheduling needs, service reminders, and promotional campaigns.

We Do Not Sell Your Information

Ellibee Air Conditioning & Refrigeration LLC does not sell, rent, or trade your personal information to unrelated third parties for their own marketing purposes. We only share your information with trusted partners as described in this policy, and solely for the purpose of fulfilling your requests, providing our services, or as required by law. Any sharing of your information is done in accordance with applicable privacy laws, including Texas state law.

